

## Recommended cleaning techniques for use on ATI gaming cabinets

**Issue** There have been numerous requests regarding recommended cleaning techniques for ATI gaming cabinets.

Because a gaming cabinet includes a variety of materials and finishes, it is challenging to approve a specific alcohol or ammonia-based product that will clean, but not damage, every surface.

The following recommendations are for cleaning the exterior surfaces of a cabinet.

### Impacted areas of the cabinets

Sensitive plastic surfaces	Sensitive cabinet features	Cleaning recommendations
Lens caps	Arm rests	Non-abrasive cloth
Button bezels	Button panel bolsters	Alcohol free
Plexiglass overlays	Chrome finishes	Ammonia free
Printed artwork, reel strips	Painted surfaces	Misting/foaming cleaning agent
Cabinet decals		Avoid excessive liquid applications directly to EGM surfaces

**Resolution** We recommend the use of soapy water, glass cleaner, and/or a cleaning solution that is ammonia-free and alcohol-free along with a non-abrasive cleaning material (cloth) to clean the external surfaces of an EGM.

The cleaning solution must be ammonia and alcohol-free. The use of ammonia and alcohol-based cleaning solutions might have adverse effects and result in damage to cabinet materials and painted surfaces.

It is recommended to apply the cleaning solution first to a non-abrasive cloth, and then the surface that requires cleaning. Applying cleaning solutions directly may result in liquid ingress around the any of the sealed surfaces of the cabinet.

If the technique and product outlined above is found to be not suitable for your specific purpose, you may wish to review the product guidelines and the Material Safety Data Sheet of an alternative product to, as your own responsibility, determine compatibility with the surface to be cleaned.

Questions about this announcement can be directed to the ATI NSSC at [servicesupport@aristocrat-inc.com](mailto:servicesupport@aristocrat-inc.com) or (800) 482-3723.